

Position: Quality Lead

Reports to (position):	Manufacturing Manager	Job Location:	Charleville, Ireland
Direct reports	N/A	Indirect Reports:	Craft Team, Admin

Company Overview

Established in 1978, Flow Technology is a privately-owned process engineering company based in Charleville, Co. Cork. We design, manufacture, install and distribute specialist process equipment and systems for the manufacturing sector across the biopharma, pharmaceutical, beverage, food and dairy industries.

The company is a market leader and is proud of its reputation for quality and delivery, earned and maintained over decades, and enjoys an excellent level of staff loyalty and retention. It is a preferred supplier to 8/10 world's top biotech companies, the number 2 beverage company, and 3/4 largest drinks companies.

8/10

World's Largest
Bio Pharma
Companies

No.2

Largest
Soft Drinks
Company

3/4

World's Top
Alcohol
Producers

No.1

Largest Whiskey
Distillery

Why Join Flow Technology

There are a number of great reasons to join the Flow Technology team:

- You will be joining a growing company with a lot of ambition.
- You will work with world industry leaders in the beverage/brewery, dairy, pharmaceutical sectors.
- We encourage and give our staff genuine responsibility.
- We offer competitive packages.
- We offer hybrid working and flexible hours to help you balance work and home life.
- We care about our local communities and support our staff to get involved.
- We will invest in your personal development to help you succeed.

The Role

- Work with relevant personnel to maintain existing quality management processes and procedures.
- Ensure quality standards are adhered to, and all production processes are carried out correctly, build quality, pre-weld inspections, walk downs and turnover packs.
- Maintain detailed and accurate production records (weld inspections & logs) quality records, data analysis and documentation.
- Coordinate with welding inspector and welding contractors
- Responsible for FAT performance, preparation of FAT protocols, attendance at FAT and close out Punch List.
- Attend and present quality information at the lessons learned and project close out meeting.
- Meet quality KPI's on a timely basis.
- Investigate, communicate, and ensure resolution of quality related issues.
- Ensure customers receive highest level of service, in a timely manner.
- Strengthen customer relationships, through driving the highest product quality standards.
- Communicate and escalate quality issues and proposed resolution to the relevant senior engineer, manager and supplier.
- Ensure all staff are fully aware and trained in the relevant test equipment, quality systems, policies, and procedures.
- Ensure quality inspection instruments are accurate and regularly calibrated, tested and audited.
- Ensure change controls are effectively managed in accordance with the ISO requirements.

- Gathers and provides technical data for technical reviews.
- Participates in routine failure investigation and product trouble shooting.
- Managing the document control system for the plant.
- Collaborate with the skid design and build teams to ensure quality standards are always met.
- Any other activities required for the efficient operation of the business.

Experience Requirements & Qualifications & Personal Attributes

The Candidate must have the following:

- Minimum 5+ years of work experience as a Quality Lead or in a similar role. Experience in the Pharmaceutical industry and mechanical fabrication/assembly an advantage.
- Engineering or manufacturing or quality diploma/degree or mechanical trade qualification preferable.
- Proven experience in supporting Engineering and Fabrication teams in workshop, off-site facilities, on-site installation and service teams in a quality control/assurance role, driving high quality engineering.
- Proven track record of successfully managing Quality Systems and Procedures with excellent knowledge of quality management principles, implementation, and practice.
- Strong understanding of customer service principles and the ability to create and always maintain a positive customer experience to foster long term relationships.
- Familiarity with ISO standards and quality management principles.
- Detail-oriented with a high standard of quality for yourself and for others.
- Strong project management and planning skills.
- Decisive with the ability to make informed decisions.
- Strong multitasking and organisational skills.
- Accountable and highly organized, taking ownership of responsibilities from start to finish.
- Strong analytical and problem-solving skills.
- Strong team member with the ability to identify and using initiative, drive the implementation of innovative quality improvements, consistently meeting deadlines and ensuring all actions addressed appropriately.
- Ability to communicate effectively at all levels of the company, to liaise with suppliers, customers, and regulatory contacts in an informed professional manner.
- Good administrative/organisational ability with high level of attention to detail.

The Package

This is an exciting opportunity for a high calibre candidate join a successful company.

- Competitive salary with scope for progression.
- Annual performance related bonus.
- Company pension scheme.
- Life and PHI insurance.
- Hybrid working and flexible hours.
- Support for education, training and self-development.

For more information on this role, please contact hr@flowtechnology.ie